Michigan Avenue Athletic Club

235 Michigan Avenue Chicago, Illinois 60601

Phone: (312) 555-3521 Fax: 312-555-4521 E-mail: mail@michiganaveclub.com

Contact: Your name

Extension 344

Michigan Avenue Athletic Club is dedicated to providing a safe and friendly environment for all members. We support a policy of inclusion and diversity, of understanding and cooperation. Our goal is to challenge members physically, mentally, and intellectually, and to encourage success in all endeavors.

MAAC Mission Statement

The results of a recent member survey have turned up three areas where members would like to see improvements. The primary areas of concern are security, access to equipment at peak usage times, and social activities for singles. In response, Michigan Avenue Athletic Club plans to institute the following policies and procedures:

Security The Club will install security cameras in the lobby, outside all entrances and exits, and outside the locker rooms. In addition, a new member check-in policy will be established to insure that only members and their guests have access to the facilities.

Wait times The Club will establish a sign-up procedure for equipment to reduce waiting times. It will also monitor usage to determine the most popular equipment and then purchase new items.

Singles The Club will plan and sponsor a minimum of four events each month for singles only. Activities may include parties, tournaments, and classes at the club as well as excursions such as ski trips, river cruises, or bike rides.